



Judges' Citation 2019 Award Winner



CARETAG System

The judges agreed that the CARETAG System is well-thought out and offers significant opportunities for market growth.

The CARETAG System uses GPS and smart card technology to streamline administration for not-for-profit disability and aged care providers. It was developed to help care providers meet the requirements of NDIS' consumer-directed model, whereby consumers choose the types of services they want and when and where they receive them.



CARETAG replaces the discrete single-function software systems traditionally used by care providers with a series of modules for the routine, yet time-consuming tasks that care workers and their managers typically deal with each day, from updating schedules, validating staff attendance, logging kilometres driven, timesheet recording, uploading of client notes, and reporting to NDIA.

Care providers can choose to implement any one of the modules or in any

combination and scale up to all the modules as they desire.

Modules are accessed from care workers' desktops, tablets and a mobile app that can require 'tap and go' encrypted smart cards to open. For example, when a carer arrives at a client's home, the client must tap ON to the app using their own smart card; the carer then taps ON using their smart card. The same process is completed in reverse at the end of the service delivery.

The judges recognised the tremendous efficiency gains for not-for-profits that the CARETAG System offers at a reasonable price point. CARETAG eliminates the need for timesheets, automatically generates billing and payroll information in real time, removes the risk of double entry errors, and streamlines reporting.

The judges were impressed by the CARETAG System's simplicity and its versatility. It is quick to learn and simple to use and can be applied to other sectors with dispersed workforces.